

Unit2_Lesson08_L01

M: stock
M: in stock
M: out of stock
M: temporarily out of stock
M: delay
M: short delay
M: serious delay
M: traffic delay
M: order
M: place an order
M: send an order
M: take one's order

Unit2_Lesson08_L02

M: A.
고객(W1): I am looking for a chair.
점원(W2): Sorry. We are out of stock at the moment.
M: B.
고객(W1): I am looking for a bed.
점원(W2): I am afraid beds are out of stock at the moment.
M: C.
고객(W1): I am looking for a table.
점원(W2): Luckily, we have one table in stock.
M: D.
고객(W1): I am looking for the sofa in this picture.
점원(W2): We are sorry. the sofa is not in stock.

Unit2_Lesson08_L03

W: A.
고객(M1): When can I get my TV?
점원(M2): Your order was shipped last Friday.
W: B.
고객(M1): When can I get my bed?
점원(M2): Your order was shipped yesterday.
W: C.
고객(M1): When can I get my sofa?
점원(M2): Your order will be shipped next Monday.
W: D.
고객(M1): When can I get my chair?
점원(M2): Your order will be shipped in 10 days.

Unit2_Lesson08_L04

상담(M): Hello, How may I help you?

고객(W): Hello, I am waiting for my new TV but I haven't received it yet. I ordered it a week ago.

상담(M): Can I have your order number?

고객(W): It is 484523.

상담(M): Hold on a moment. I have the information here. We are very sorry for the delay. The TV you ordered was temporarily out of stock last week.

고객(W): When do you think it will arrive?

상담(M): Your order has been shipped already. It will arrive tomorrow at the latest.
