

Unit6_Lesson29_L01

M: There are no clean towels here.

W: There's something wrong with the air conditioner.

Unit6_Lesson29_L02

W: I'm so sorry. I'll send someone to fix the door right away.

Unit6_Lesson29_L03

[Phone rings.]

W: Housekeeping. Can I help you?

M: Yes. There are no towels in the bathroom.

W: Oh, I'm so sorry. I'll send someone to bring you some towels immediately.

M: Okay.

W: Would you please give me your room number?

M: It's 503.

W: Is there anything else you need?

M: No, that's all. Thank you.

Unit6_Lesson29_L04

[Phone rings.]

W: Good afternoon. How may I help you?

M: Hi. I booked a room with an ocean view, but I can't see the ocean from here.

W: Oh, would you please give me your room number?

M: It's 701.

W: Let me check. Just a moment please.

M: Okay.

W: Oh, we're so sorry. We'll move you to Room 709. We'll send someone to help you right away.

M: All right. I'll wait here.

W: Is there anything else you need?

M: No, that's all. Thank you.

Unit6_Lesson29_L05

W: Good morning. May I help you?

M: Yes. I'm in Room 505. There's no shampoo in the bathroom.

W: Okay. I'll send someone to bring you some shampoo.

M: Thank you.

W: Is there anything else you need?

M: No, that's all. Thank you.
